Australian mango industry online export registration system



A step-by-step guide to completing your annual online export registration



Introduction

This document has been updated for the 2022/23 mango season.

In 2019, the online system replaced the previous manual, paper-based registration and accreditation process for export to Asia and the United States of America. Growers have now access to a high quality online mapping system, incorporating pest monitor recording and reporting, to apply for the export countries of choice. The online system also allows for a simplified audit process by the Department of Agriculture, Water and the Environment (DAWE).

This document has been developed as a tool to guide you through the new online export registration process. Screen prints and instructions have been included to provide users with a "Step-by-Step Guide" to successfully register all business details, property maps and pest monitoring records for the forthcoming season.

We wish you all the very best for the forthcoming season.

Getting Started

- 1. Receival of "Welcome Email"
- 2. Resetting your password
- 3. Logging in

Receival of "Welcome Email"



Welcome

Dear Test9,

Thank you for attending the information session for the current export year. Your details have been entered into the Mango Export Accreditation System ready for you to submit your registration.

You will receive an email shortly with your temporary password to log in, please follow the instructions in that email.

Regards,

Industry Development Manager, The Australian Mango Industry Association.

AMIA will activate online registrations for each grower, prompting the receival of a "Welcome Email" to all parties who have indicated their intent to register for the forthcoming season

NOTE: Only one email address can be used for the Login, so you must decide where you intend on receiving your registration correspondence prior to providing your email address

**Wording in actual welcome email may vary to opposite

Resetting your Password

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New/Reset Password

Dear Marine,

We recently received a request to reset the password for this account.

If you did not request a password reset please ignore this email, or contact support. The reset link will expire within 2 hours.

Click here to reset the password

Regards,

Marine Empson Industry Development Officer, Australian Mango Industry Association Ltd.

This email is confidential, as are any files transmitted with it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this email in error, please notify us immediately by return email and delete the document and all attachments. Any views expressed in this message are those of the individual sender, except where the sender specifically states them to be the views of the Australian Table Grape Association The mango online system has been upgraded and as a result, when logging in the first time, existing users will need to reset their password to access their account.

Access the online registration system here.

In order to reset your password, enter your username which is your email address and click on "forgot Password". You will receive a New/Reset Password email (see example). Follow the prompts to reset your 9-digit password. Passwords must contain a capital letter and at least one number e.g. *Mango2022*

Logging in

Once you have successfully reset your password, you will be redirected to the main Login screen. Here you will be prompted for your User Name and Password. Your User Name will always be the email address to which you received your Welcome Email. The Password will be the unique 9-digit code you previously selected. Click "Sign In" once you have entered your details. You will now be directed to your online registration. Please use Google Chrome for best user experience.

AUSTRA AUSTRALIAN Australian Export Registrat		
test9@test9.com.au		
•••••	୕	
➡J Sign in	n)	
⑦ Forgot Pass	sword	

TIP: Use this Forgot Password button to prompt a new temporary password if you ever forget your existing password

Completing your online Export Registration

The registration system will require users to navigate six sections, being:

- 1. Grower Details
- 2. Export Options
- 3. Orchard (Crop monitoring)
- 4. Packhouse
- 5. Property details

When you login to the online registration system, you will always be directed to the home page (below). On the home page, you will see the current status of your registration along with any messages from AMIA or the Department of Agriculture, Water and the Environment. To start creating a new registration, click anywhere on the blue box titled.

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oticeboard	1		
osted		Message No notices.	11 Attachments
ick on the col	oured Applicant boxes below to vie	ew an applicants registrations	
	ohn Smith		

🕒 Sign out

1. Grower Details

Review or complete all fields on this screen and click the "Save" button at the bottom right of the screen

Member Number M999 Current Status Pending Creation	Export Year 2022						
Pay Application Fee						🛅 Cano	cel Registration
Additional Documents							+ Upload
Showing 0 to 0 of 0 entries						Show 5 -	Prev Next
Date Uploaded	↓. Document Title	No Additional D	Documents Found.	File Name			ţţ
Grower Details			Primary Contact				
Applicant Name *			Primary Contact First Name *		Primary Contac	ct Last Name *	
ABN *			Phone *	Mobile *	oman	Fax	
999999999999			0899999999	7777777777			
Physical Address *	Email *						
Fifth Street			john@smith.com.au				
Suburb *	State *	Post Code *					
Merbein	Victoria 💌	3505					
Meeting Point -34.186, 142.039		Edit Meeting Point					

2. Export Options 3. Orchard (Crop monitoring) 4. Packhouse

This section will step you through the export option selection process, the crop monitoring and packhouse details .

Users will simply select the boxes they intend to register for each season. Options you choose under the "Select Activities" heading will determine subsequent data you are required to provide further below.

NOTE: It is important you understand your obligations and responsibilities for each protocol before making your final selections. DAWE will be auditing your knowledge of each

Export Options
Select Fruit
V Mango
Select Activities
V Orchard V Pack House
Select Regions
✓ Mainland
Select Export Countries
China V Korea USA

protocol and work plan for the country you select.

Orchard

Crop Monitor *			
John Smith		Orchard and Packho information	ouse
Crop Monitor Email *		will only appear if	
john@smith.com.au		have selected th options above	e
Audit Preferences			
Audit Approach *			
Systems approach 🔻			
Note: For China: Orchard freedom management for mango seed weevil			
Pack House 1	Pack house Manager *		
Note: For China: Orchard freedom management for mango seed weevil Pack House 1 Pack House Name * John's Pack House	Pack house Manager *		
Pack House 1 Pack House Name *]		
Pack House 1 Pack House Name * John's Pack House If your pack house was accredited last season, please use your pack house number (eg: MPXX). Otherwise, just enter any]	d Establishment No.	
Pack House 1 Pack House Name * John's Pack House If your pack house was accredited last season, please use your pack house number (eg: MPXX). Otherwise, just enter any name and a number will be allocated to you.	John Smith		
Pack House 1 Pack House Name * John's Pack House f your pack house was accredited last season, please use your pack house number (eg: MPXX). Otherwise, just enter any name and a number will be allocated to you. Pack House Manager Email *	John Smith Pack House Dept Registere		Post Code *

NOTE: If completing a "Packhouse only" registration, you cannot select a 3rd party Packhouse. A grower would only select 3rd party Packhouse if they were registering an orchard that does not have a functioning Packhouse. Please liaise with your 3rd party packhouse to ensure they are registered and obtain their registered establishment number

5. Property details

In this section, we have completed an Orchard and Packhouse registration. The online registration system has been upgraded to allow for your previous year's application to be rolled over. Your block boundaries and numbers have been rolled over but you will need to add the varieties, tree numbers and export markets for each block.

To add in the block details, click on Edit map on the top right corner of the map (picture below).



Property Address *

Fifth Street





G Sign out

When you have reviewed all data listed in your registration, you will be able to click the green "Save and Submit Registration" button at the bottom right of the screen. However, if you decide to sleep on it for a night or two, you can click the blue "Save" button to give you the option to review and edit at a later stage.

Suburb *	State *		Postcode *			
Merbein	Victoria	Ψ	3505			
Blocks	Fruit	Countries		Number Of	f Trees	
M999-M01 R2E2	Mango	China		1000		
M999-M02 R2E2	Mango	Korea		700		
M999-M03 Honey Gold	Mango	Korea		2000		
						1
	+ A	Add Property				1
		laa hopony				
1						
					Environmen	t: testing Version: 1.0.15-37edce

In the event you have decided to proceed with submitting your registration, you will be redirected to the following disclaimer. Simply enter your name and click the green "Agree & Submit" button towards the bottom of the screen.

Submit Registration to Department of Agriculture ×

Declaration

By registering for Export, I agree to the following:

- Agree to be bound by the conditions and restrictions that apply to the export of Australian table grapes to China and or Japan and or Korea and or USA as required under the respective Protocol and Work Plans
- · Apply the industry recommended treatments for relevant pests and diseases
- Allow Department of Agriculture Officers to undertake inspections and monitor my vineyard and or packhouse to determine the effectiveness of my treatment program and to examine any records relating to the program

Signed:

Enter your full name



Finally, you will be returned to the Summary page however some of the details will appear slightly differently. Your ability to Edit will be removed once submitted, and the status will change to "Submitted by Grower" (was previously "Pending Creation by Grower).

You will be able to view any Pest Monitoring and Document uploads on this screen, as well as any note from AMIA or DAWE staff. Notes that display in your registration should also be received via text message and email, as a reminder that new information has been added to your registration and your attention is required.

NOTE: In the event you have submitted your registration and would like to request a change, you will need to contact AMIA prior to the cut-off date for registrations.

ANGCES						📥 Test9	Test9
Registration Status Member Number MG1009 Current Status Submitted by Grower	Export Year 2018	Check all o	letails and	submit to austral	lian man	goes for approva	TIP: Click on the icon / name in the top right of the screen to login/logout of
📥 Download Invoice					🛍 Re	move Registration	the system
Documents and Pest M	onitoring Diaries						
Showing 0 to 0 of 0 entries					Pr	evious Next	1
Date ↓₹ Comment					lî	11 11	
		No entries found.					
					± (pload Documents	
Registration Correspor	dence			Correspondence	regardin	g this registratio	n
Showing 1 to 1 of 1 entries					Previou	s 1 Next	
Created By 1	то 🏦	Message	11	Date	11 Att	achments 🗐	
System User (Email Sent)	Joe Mango	Email Sent: Submission received		Mar 22, 2018	6	2	

The next time you log in to your registration, you will notice the status and colour of your homepage has changed.

If AMIA or DAWE request clarification or changes to your registration, this screen will change to orange and the status "Grower Updates Required" will be visible. This will prompt you to enter your registration (by clicking anywhere in the Status section) and check the notes which have been added specifically to your registration.

This screen is where you can download your electronic Pest Monitoring template and save to your computer.

Use the "Add a pest monitoring diary entry" button to then upload the saved and completed template. This will need to be completed as per your requirements in each country protocol and work plan.

